

CARE & MAINTENANCE

LIMITED
LIFETIME
WARRANTY



TIVA DEK

Redefining Outdoor Living.

TIVABP.COM

CARE & MAINTENANCE

TIVADEK PVC decking is highly durable and is covered by a Limited Lifetime Warranty. In order to prolong the product's longevity, proper maintenance and care is required to keep your **TIVADEK PVC** deck looking and performing its best. The following care instructions should be followed to maintain warranty coverage:

- For dirt and debris removal, beyond power washing, periodic washing of the product using an all-surface biodegradable household cleaning product is recommended, using a firm, natural fibre cleaning brush. Using solvent-based or harsh cleaning products will void the product warranty.
- For rust removal, a biodegradable toilet bowl cleaner should be used. It is always best to test all cleaning products on a scrap piece of board or on a small inconspicuous area of your **TIVADEK PVC deck**.
- Chemicals found in products such as sunblock or insect repellent can cause discolouration or damage the decking surface. Avoid using these products on your **TIVADEK PVC deck**.
- Avoid leaving pool covers and toys, rubber-backed items, tarps and other such non-porous materials on your TIVADEK PVC deck as they can cause discolouration when left on decking surface for any extended period of time.
- During installation be careful not to transfer any PVC adhesive, or similar product, on the surface of your **TIVADEK PVC deck**. It can permanently damage, stain, or discolour the decking surface.

ICE AND SNOW REMOVAL:

- Use caution when walking on **TIVADEK PVC deck** surface during winter weather. As with any walking surface, it may become slippery in winter conditions.
- For ice removal, most de-icing products containing calcium chloride can be used without damaging the decking surface. These products could leave a white residue behind, which can be removed using the instructions above.
NOTE: Granular products may cause marking on the deck surface if walked on top of.
- For clearing snow, NEVER use a metal shovel or plastic shovel with a metal leading edge. Use a plastic shovel with caution to avoid surface scratches.

CONSIDERATIONS:

- Over time, due to natural weathering, **TIVADEK PVC decking** may appear to lighten depending on intensity of sunlight exposure and other environmental conditions.
- As with many plastic materials, static-build up can occur in **TIVADEK PVC decking**. It is a naturally occurring phenomenon that will gradually reduce and nullify as time passes and as elements such as dust and rain are encountered.
- Although **TIVADEK PVC decking** has a high heat resistance, all decking surfaces get hot in direct sun exposure. Lighter coloured boards will keep cooler than darker colours.
- DO NOT cut any product on or near **TIVADEK PVC decking**, especially metal, as shavings or sparks could cause decking to melt.
- DO NOT allow jobsite debris or dust (from concrete or masonry products), dirt, mud, etc. build up or sit on **TIVADEK PVC decking** as it may cause damage the decking surface.



TIVABP.COM

LIMITED LIFETIME WARRANTY

WARRANTY

TIVADEK Building Products Inc. extends a Limited Lifetime Warranty of fifty (50) years for residential applications and fifteen (15) years for commercial applications. This warranty covers defects that cause TIVADEK PVC Decking to split, rot, splinter, delaminate, crack, excessively swell, or suffer structural damage from termites or fungal decay. For complete warranty and coverage information, please visit www.TIVABP.com or call our Customer Service at 1-289-772-7497.

Disclaimer: The information contained in this document is true and correct at the time of print and publication. Prior to cleaning, refer to the Care & Maintenance found on TIVABP.com for the most current and up to date instructions, as Care & Maintenance practices and recommendations are subject to change without notice.



TIVABP.COM